

Government of Odisha
Health and Family Welfare Department

Letter No. OSTF-RSBY-144/2018/ 25291 /H dt. 11.10.2018

From: Shalini Pandit, I.A.S.
Special Secretary to Government

To,

The Medical Superintendents/ Proprietors,
(All Private hospitals empanelled under Biju Swasthya Kalyan Yojana)

Sub: Advisory regarding submission/ uploading of claim documents by empanelled hospitals under Biju Swasthya kalyan Yojana (BSKY)

Sir/Madam,

In inviting a reference to the subject cited above, I am to say that Government of Odisha has been implementing its' flagship programme Biju Swasthya Kalyan Yojana (BSKY) to provide cashless health benefit to the economically vulnerable people of Odisha with your cooperation since 15th August 2018.

It has been observed that empanelled hospitals are facing deductions, rejections and queries against many of the claims submitted/ uploaded by them. This in turn results in loss to the concerned hospitals along with delay in the payment process at SHAS.

You are therefore requested to ensure fulfillment of following checkpoints during submission/ uploading of claim documents for smooth passing of the same at SHAS level for payment:

- 1) Age & Gender column has been made editable in IT platform. So correct age/ gender of the patient can be filled up as per the ID proof and upload the ID document.
- 2) In case of multiple rates available under BSKY package rate. Please follow lowest rate till rationalisation of the Package rate by SHAS.
- 3) Authenticated OT note. Anesthesia note, Discharge ticket & Clinical note should be submitted as per the format attached. BSKY blocking & discharge slip required to be furnished along with the claim document. Please follow the "**Minimum Document Required Guideline**" available in for other aspects of the package specific document submission such as investigation reports, Pre & Post procedure X-Ray films etc.
- 4) Single investigation procedure should not be allowed if followed by procedure in which it is part of package.
- 5) If two package operations are conducted in single sitting, hospital needs to submit two documents under relevant claims separately.

- 6) Hospital required to conduct all the investigations required under a package in their own hospital/ in any empanelled diagnostic centre. Under no circumstances patient should bear any type of out of pocket expenditure.
- 7) Hospital required to submit Pre-auth approval letter/ mail from TPA along with the claim documents for pre-auth cases.
- 8) If the beneficiaries are collected in camping mode for any procedure such as **Cataract cases** etc. then the concerned hospital need to intimate the OT date for such beneficiaries in advance for verification visit of the SHAS authorities.
- 9) Pre-authorization with proper justification needs to be submitted for Hysterectomy packages in a patient below 40 years of age. Some procedure such as LSCS, Normal delivery, Dilatation & Curettage etc. usually required for the specific age groups of female beneficiaries. Therefore, Age & ID proof documents such as Aadhaar, Voter ID etc, needs to be submitted along with the claim document.
- 10) Uploaded scanned documents should be legible for verification & passing of the same at SHAS level.

Yours faithfully,


Special Secretary to Government

Memo No. 25292 /H dt. 11-10-19

Copy submitted to PS to Commissioner-cum-Secretary to Govt., H&FW Department for favour of kind information of Commissioner-cum-Secretary.


Special Secretary to Government

Memo No. 25293 /H dt. 11-10-19

Copy forwarded to all CDM & PHOs for information & necessary action.


Special Secretary to Government


Memo No. 25294 /H dt. 11-10-19

Copy forwarded to all District Coordinators for information & necessary action.


Special Secretary to Government

Memo No. 25295 /H dt. 11-10-19

Copy forwarded to Sri Amidul Alam, Heritage Health Insurance TPA Pvt. Ltd. & Sri Pawan Kumar Bhalia, Raksha Health Insurance TPA Pvt. Ltd. for information and necessary action.


Special Secretary to Government