

Government of Odisha
Health and Family Welfare Department

Letter No: OSTF-RSBY-144-(II)/18

9537(16)

/H Dated

10-4-19

From

Shalini Pandit, IAS
Special Secretary to Govt-cum-CEO, SHAS

To,

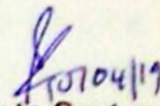
Sub: Regarding rejection of claims against non-uploading of supporting document within 7 days of discharge.

Madam/Sir,

In inviting a reference to the subject cited above I am to say that, it has come to our notice that claims processing is being delayed due to long delays in uploading of claims by some hospitals. In order to ensure timely processing and payment of claims, it has been decided that the supporting document after discharge of the patient is to be uploaded in the BSKY application by the treating hospital within 7 days of discharge of the patient. Claims uploaded beyond 7 days will be auto rejected. However, the Committee constituted by the SHAS can take the final decision to revive such auto rejected claims if the hospital petitions for the same and can show adequate cause for the delay in uploading.

Therefore, you are requested to take steps to orient your staff to upload the discharge document as required within a maximum of 7 days of the discharge of the patient.

Yours' Faithfully



Special Secretary to Govt-cum-CEO, SHAS

Memo No: 9538 /H **Date:** 10-4-19

Copy submitted to Commissioner-cum-Secretary of Health & Family Welfare for kind information.

Special Secretary to Govt-cum-CEO, SHAS

Memo No: 9539 /H **Date:** 10-4-19

Copy submitted to all CDM & PHOs for information and necessary action with request to instruct District Coordinator, SHAS to immediately contact Private Empanelled Hospital in the district and ensure the same.

Special Secretary to Govt-cum-CEO, SHAS

Memo No: 9540 /H **Date:** 10-4-19

Copy submitted to VP (Technical), Kyros Soft Tech Limited, Heritage Health Insurance TPA Pvt Ltd, Raksha Health Insurance TPA Pvt Ltd for information and necessary action.

Special Secretary to Govt-cum-CEO, SHAS